



5 Year Residential Limited Warranty Policy

All products designed and manufactured by Dundalk LeisureCraft Inc. ("LeisureCraft") are covered by a limited warranty against defects in materials and workmanship under normal **residential** use for a period of five (5) years, beginning on the date the product is received by the original end-user consumer.

This warranty does not apply to defects resulting from normal wear and tear, improper installation, insufficient or improper maintenance, natural weather conditions or failure to follow the manufacturer's installation, usage, or care instructions.

In the event of a valid warranty claim, LeisureCraft will provide replacement parts at no charge. However, please note that the replacement of parts will not extend the original warranty period.

This warranty is limited solely to the replacement of parts and does not cover any associated service, labor, or installation costs, all of which are expressly excluded.

For warranty claims or inquiries, please contact LeisureCraft customer support at: Phone: 888-923-9813

Email: support@leisurecraft.com

For products offered by LeisureCraft that are not manufactured by LeisureCraft, please refer to the warranty policy and terms provided by the manufacturer.

Dundalk LeisureCraft Inc.

318448 8th Line, Melancthon, Ontario Canada L9V 2K3

Ph: 519-923-9813 | Fax: 866-458-7583 | Web: www.leisurecraft.com



Limited Warranty Policy

Electric Heaters

Manufacturer	Models	Warranty Length	Exclusions
Harvia	KIP	3 years	Elements and Rocks
Sauna 360	Designer B	3 years	Elements and Rocks
Homecraft	Revive	3 Years	Element and Rocks
HUUM	Hive Mini and Drop	3 Years	Elements, Rocks, Sensors

Wood Burning Heaters

Manufacturer	Models	Warranty Length	Exclusions
Leisurecraft	Timberglow	5 years	Glass door, Ash Grate, Rocks
Narvi	Kaamos, Kuru, NC Black	2 years	Glass door, Ash Grate, Rocks
HUUM	Hive mini-wood	3 Years	Glass door, Ash Grate, Rocks
Leisurecraft	All Chimney kits	5 years	None

Cold Plunge Chillers

Manufacturer	Models	Warranty Length	Exclusions
Coldture	Chiller Pro	2 years	Filters
Penguin	Chiller	1 year	None

Dundalk LeisureCraft Inc. ("LeisureCraft") is committed to providing high-quality sauna heaters and accessories to our customers. To offer peace of mind, we will match the manufacturer's warranty on all eligible products purchased from us. If the manufacturer offers a warranty on the product, we will honor that warranty, ensuring the same terms, coverage, and duration.

This warranty is limited to the replacement of parts only. It does not cover any service, labor, or installation costs, which are expressly excluded.

This warranty does not apply to defects caused by normal wear and tear, improper installation, inadequate or improper maintenance, or failure to adhere to the manufacturer's installation, use, or care instructions.

All electrical connections must be made by a licensed electrician. Failure to comply with this requirement will void the warranty.

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